

**NASC'S DROP-IN SERVICE WELCOMES QUERIES ON THE FOLLOWING ISSUES:**

- Family Reunification for Refugees /Subsidiary Protection.
- Residence/Visa applications for family members of Irish citizens – spouses/minor children/ partners.
- Residence/Visa applications for family members of EEA citizens.
- Applications for independent residency status.
- Residence/Visa applications for spouses/minor children/partners of legally resident migrants.
- Residency applications on behalf of undocumented migrants.
- Reactivation Employment Permit Scheme.
- Assistance with GNIB registration.
- Some immigration-specific social welfare queries eg Habitual Residence Condition.

**WE REGRET THAT NASC'S WALK-IN SERVICE CANNOT ASSIST WITH THE FOLLOWING:**

- Holiday visas ('C' short stay visas)
- Visa applications to travel to other countries
- Completing passport or travel document forms
- Completing social welfare forms
- New applications for naturalisation (forms are available at reception)
- Family law (divorce law, custody and access arrangements)
- Criminal law
- Money and budgeting/Starting a business
- Landlord–tenant issues
- Employment law

**TO REPORT A RACIST INCIDENT, PLEASE ASK FOR BETHANY (RACISM REPORTING OFFICER)**

**NASC, THE IRISH IMMIGRANT  
SUPPORT CENTRE**

Ferry Lane, Off Dominick Street, Cork

Tel: 021 450 3462

Fax: 021 455 7569

Email: [info@nascireland.org](mailto:info@nascireland.org)

Website: [www.nascireland.org](http://www.nascireland.org)

**NASC DROP-IN SERVICE OPENING  
HOURS:**

**Monday 9:30am–12 noon**

**Tuesday 9:30am –12 noon & 2pm–4pm**

**Friday 9:30am –12 noon & 2pm–4pm**

Please note that the drop-in service operates on a strictly first-come, first-served basis and numbers are limited. We recommend arriving early – our doors open at 9am and at 2pm.

**OTHER HELPFUL ORGANISATIONS:**

If you have questions regarding first time applications for citizenship, you should contact:

**NEW COMMUNITIES  
PARTNERSHIP/CITIZENSHIP  
APPLICATION SUPPORT SERVICE (CASS)**

107 Shandon Street, Cork City  
Tel: 021 239 9910 or 087 960 5589

If you have questions regarding travel documents, passports, social welfare applications, housing, health services, education, employment law or consumer rights, you should contact:

**CITIZENS INFORMATION CENTRE (CIC)**

CIC City Centre  
80 South Mall Cork City  
Tel: 076 107 6950

Blackpool CIC Blackpool Community Centre  
90 Great William O'Brien Street, Blackpool  
Tel: 076 107 6890

If you have questions regarding financial issues or debts, you should contact:

**MONEY ADVICE AND BUDGETING  
SERVICE (MABS)**

Unit 12 Penrose Wharf Cork City  
Tel: 076 107 2090 or Helpline: 076 107 2000

If you have questions regarding an application for asylum, you should contact:

**IRISH REFUGEE COUNCIL LAW CENTRE**

37 Dame Street, Dublin 2  
Tel: 01 764 5854

If you have questions regarding family law or a court appearance in a criminal matter, you should contact:

**LEGAL AID BOARD**

Popes Quay Law Centre  
Northquay House, Popes Quay, Cork City  
Tel: 021 455 1686

South Mall Law Centre  
1A South Mall, Cork City  
Tel: 021 427 5998

If you have questions regarding your rented accommodation or how to deal with your landlord, you should contact:

**THRESHOLD**

22 South Mall Cork  
Tel: 021 427 8848