
1 What direct provision centre do you currently live in?

2 If you are living in direct provision with children, have you seen any improvements in the last year in your family's shared living space?

(For example: separate sitting room, private bathroom, private kitchen)

☐ Yes ☐ No ☐ Not sure

3 If you answered 'Yes' to the previous question, please describe the improvements:

4 If you are living on your own, have you been provided a single room in the last year?

☐ Yes ☐ No ☐ Not sure

5 If you are living on your own in a shared room, have you been offered an opportunity to apply for a single room in the last year?

☐ Yes ☐ No ☐ Not sure

6 Have you been provided with an individual locked storage cupboard in your room for personal items?

☐ Yes ☐ No ☐ Not sure

7 Have you been provided with a secure storage facility for large items?

(For example, for large suitcases or boxes)

☐ Yes ☐ No ☐ Not sure

8 Has your centre provided some form of cooking facilities for residents and access to ingredients to prepare your own meals?

(For example, communal kitchens or private kitchens in rooms)

☐ Yes ☐ No ☐ Not sure

9 If you answered 'Yes' to the previous question, please describe:

10 Does your centre have adequate recreation and study facilities for children?

☐ Yes ☐ No ☐ Not sure

11 Is there an after school homework club at your centre for children?

☐ Yes ☐ No ☐ Not sure

12 Does your centre consult with residents on planning the menu?

☐ Yes ☐ No ☐ Not sure

13 Does your centre have adequate transportation arrangements for residents?

(For example, access to a bus to town or money for public transport fares)

☐ Yes ☐ No ☐ Not sure

14 Does your centre have a private room available for visitors for residents to use?

(For example, a room with no CCTV cameras)

☐ Yes ☐ No ☐ Not sure

15 Are you required to notify your centre manager if you will be temporarily absent from the centre?

(For example, if you will be away visiting friends or family for a few days)

☐ Yes ☐ No ☐ Not sure

16 In your view how does centre management keep track of people's comings and going?

(For example, sign in/sign out; key cards; by sight)

17 Are you aware that RIA changed its Complaints Procedure to make it more independent?

☐ Yes ☐ No ☐ Not sure

18 Have you used RIA's new Complaints Procedure in the last year?

☐ Yes ☐ No ☐ Not sure

19 If you have used the new Complaints Procedure, were you satisfied with how your complaint was handled?

☐ Yes ☐ No ☐ Not sure

20 If you answered 'No' to the previous question, please describe why you were not satisfied:

21 Has the manager of your centre encouraged and supported residents to set up a residents committee?

☐ Yes ☐ No ☐ Not sure

22 Have you received information about any of the following:

☐ Breast check screening ☐ Sexual and reproductive health services ☐ Mental health services
☐ LGBT rights and issues ☐ FGM (Female Genital Mutilation) ☐ Other

23 If you recently received a residency permission and were able to exit direct provision, do you feel you were provided with helpful information and advice to support you in the transition?

☐ Yes ☐ No ☐ Not sure

24 Are there any outstanding issues that you feel have not been improved in your centre that have not been mentioned in this questionnaire?

25 Would you attend a consultation at Nasc to discuss the current issues in direct provision?

☐ Yes ☐ No ☐ Not sure

26 OPTIONAL: Your name

So we can contact you about your experience

27 OPTIONAL: Your phone number

So we can contact you.

Submit

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